

# Casino: Slip-Trip-Fall Safety Minute

Our casinos are more than entertainment, they're an extension of who we are. They reflect our hospitality, our standards, and our commitment to everyone who steps through the door. When a guest slips and falls, it's not just a physical injury-it's a reflection on all of us. Preventing those incidents means protecting our elders, our families, and our reputation. Let's talk about how we can each play a part in creating a safer space for everyone.

## Hazard Recognition

- **Wet Surfaces:** Drinks spilled near slots or walkways; tracked in rain or snow at entrances  
*Ask yourself: **Are floor mats properly placed and secured? Are wet floor signs readily available and used?***
- **Trip Hazards:** Cords from Temporary setups, uneven flooring, or loose carpeting near table games.  
***Do you report or fix these on sight, or wait for someone else?***
- **Poor lighting:** Dim walkways or dead bulbs in high-traffic areas.  
***Can guests clearly see where they're walking, especially elders or those with mobility issues?***
- **Footwear & Floor Type:** Are certain areas slippery based on floor materials or guest footwear?  
***Do you know which zones have the highest risk (buffet to slots, or lobby to valet)?***

## Prevention Tips

- **Daily Floor Inspections:** Designate staff to check and document high-risk areas regularly.
- **Prompt Cleanup:** Housekeeping or security should be empowered to act fast-no delaying addressing spills or wet entries.
- **Visual Cues:** use cones, signs, and temporary mats during storms or floor cleaning.
- **Team Awareness:** Cross-train staff (even non-housekeeping and maintenance) to spot and report issues fast.
- **Maintenance Logs:** Keep logs showing when hazards were addressed-helps defend against false claims.

## Talking Point

"Every guest that walks through our doors should feel safe. And every slip prevented is a step toward protecting our Tribe's legacy."

## Wrap Up Question

What's one small thing we can each do today to reduce the chance of a slip or fall?



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