Casino: Slip-Trip-Fall Safety Minute

Our casinos are more than entertainment-they're an extension of who we are. They reflect our hospitality, our standards, and our commitment to everyone who steps through the door. When a guest slips and falls, it's not just a physical injury-it's a reflection on all of us. Preventing those incidents means protecting our elders, our families, and our reputation. Let's talk about how we can each play a part in creating a safer space for everyone.

Hazard Recognition

- **Wet Surfaces:** Drinks spilled near slots or walkways; tracked in rain or snow at entrances
  Ask yourself: **Are floor mats properly placed and secured? Are wet floor signs readily available and used?**
- **Trip Hazards:** Cords from Temporary setups, uneven flooring, or loose carpeting near table games.
   Do you report or fix these on sight, or wait for someone else?
- *Poor lighting:* *Dim walkways or dead bulbs in high-traffic areas.*
   Can guests clearly see what they're walking, especially elders or those with mobility issues
- **Footwear & Floor Type:** Are certain areas slippery based on floor materials or guest footwear?
   Do you know which zones have the highest risk (buffet to slots, or lobby to valet)?

Prevention Tips

- **Daily Floor Inspections:** Designate staff to check and document high-risk areas regularly
- **Prompt Cleanup:** Housekeeping or security should be empowered to act fast-no delaying addressing spills or wet entries.
- **Visual Cues:** use cones, signs, and temporary mats during storms or floor cleaning.
- **Team Awareness:** Cross-train staff (even non-housekeeping and maintenance) to spot and report issues fast.
- **Maintenance Logs:** Keep logs showing when hazards were addressed-helps defend against false claims.

Talking Point

"Every guest that walks through our doors should feel safe. And every slip prevented is a step toward protecting our Tribe's legacy,"

Wrap Up Question

What's one small thing we can each do today to reduce the chance of a slip or fall?